

WEBTITLE AGENCY KEY CONTACT LIST



WEBTITLE.US • VISIT OUR PARTNER AGENCIES ► CLS-CSA.COM

EMAIL orders @ webtitle.us TOLL FREE (888) 250-9056 PHONE (585) 454-4770 FAX (888) 250-9057

CORPORATE HEADQUARTERS: 500-A Canal View Blvd, Rochester, NY 14623

DOWNTOWN OFC: Executive Ofc. Bldg, 36 W. Main St, Suite 51, Rochester, NY 14614



EXT.	TEAM MEMBER	TITLE/POSITION	DESCRIPTION OF DUTIES	EMAIL
SENIOR MANAGEMENT TEAM				
1226	Alan Roides	Chief Marketing Officer/Partner	Owner- Client Sales, Marketing, New Business & Product Development	aroides@webtitle.us
1231	John Nitsche	President/Partner	Owner- Financials, General Business, Purchasing & Solicitations	jnitsche@webtitle.us
1229	Kevin Whiting	Chief Operations Officer/ Partner	Owner- Foreclosure Q&A, QC, Title Clearance (FC&Title), Claims, General Operations	kwhiting@webtitle.us
1252	Matthew Schuler	Chief Title Officer/Partner	Owner- Title Officer, Foreclosure Q&A, QC, Title Clearance, Claims, Title Compliance	mschuler@webtitle.us
1364	Allyson Curry	Director of Human Resources/ General Manager	Human Resources, Office Manager, and GM	acurry@webtitle.us
1044	Tom Cali	Vice President/General Manager	New Client Sales, Existing Client Support, Quality Control, IT Liaison	tcali@webtitle.us
SALES TEAM				
1038	Bob Hill	Business Development - Vice President	New Client Sales, Existing Client Support, Quality Control	bhill@webtitle.us
ABSTRACT DEPARTMENT & MONROE COUNTY RECORDING (DOWNTOWN OFFICE)				
1350	Larry Sweet	Office Manager - Executive Office Bldg; Abstract - Department Manager	Abstract of Title and Monroe County Recordings, online search team and NYS Dept. of State searches	lsweet@webtitle.us
CUSTOMER SERVICE DEPARTMENT				
1242	Michael LaTona	Customer Service - Department Manager	Manages Customer Service Team: New Order Placement, Status, Online Searching, NYS Dept. of State Searches, Pricing & General Q&A- All Products	mlatona@webtitle.us
1403	Breanna Forger	Customer Service - Assistant Manager	Customer Service: New Order Placement, Status, Online Searching, NYS Dept. of State Searches, Pricing & General Q&A- All Products	bforger@webtitle.us
1359	Jason Marshell	Customer Service - Relationship Manager	Customer Service: Abstract Department, Search Services, Deliveries & Recording, New Order Placement	jmarshell@webtitle.us
VENDOR MANAGEMENT / RELATIONS DEPARTMENT				
1236	Kevin Masters	Vendor Manager	Vendor Management - Statewide & Multi-state	kmasters@webtitle.us
ONLINE RESOURCES MANAGER				
1243	Matthew Reffner	Online Resources Manager	Manages the company's multi-state online search and recording resources	mreffner@webtitle.us
QUALITY CONTROL & COMPLIANCE DEPARTMENT				
1227	Thomas Masters	Quality Control & Compliance Manager	Quality Control & Compliance	tmasters@webtitle.us
ACCOUNTING DEPARTMENT				
1222	Leonna Charles	Accounting - Department Manager	Accounts Payable, Accounts Receivable, Auditing, Financial Reporting/Budgets	lcharles@webtitle.us

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EXT.	TEAM MEMBER	TITLE/POSITION	DESCRIPTION OF DUTIES	EMAIL
1224	Shannon Bowens	Team Leader - Accounts Payable	Accounts Payable	sbowens@webtitle.us
1362	Doreda Cruz	Team Leader - Accounts Receivable	Accounts Receivable	dcruz@webtitle.us

FILING/RECORDING DEPARTMENT - STATEWIDE & MULTI-STATE

1287	Martino Centi	Recording - Department Manager	Document Filings/Recordings - Statewide & Multi-State	mcenti@webtitle.us
1366	Dorothy Daniels	Team Leader - Land Record Recordings	Land Record Document Recordings - Statewide & Multi-State	ddaniels@webtitle.us
1249	Andrew Hansen	Team Leader - Civil/Court Filings	Civil & Court Filings - Statewide & Multi-State	ahansen@webtitle.us

TAX & MUNICIPAL DEPARTMENT

1306	Melody Ann Wilkinson	Tax & Municipal - Department Manager	Property Tax and Municipal (Departmental) Search Coordination - Statewide & Multi-State	mwilkinson@webtitle.us
1358	Alex Withers	Tax & Municipal - Assistant Manager	Property Tax and Municipal (Departmental) Search Coordination - Statewide & Multi-State	awithers@webtitle.us

TITLE PRODUCTION DEPARTMENT

1240	Melissa Zwerka	Title Production - Department Manager	Word Processing, Proofing and Shipping	mzwerka@webtitle.us
1416	Megan Callahan	Title Production - Assistant Manager	Word Processing, Proofing and Shipping	mcallahan@webtitle.us

TITLE EXAMINATION DEPARTMENT (FC)

1235	Dona Kavanagh	Title Exam - Department Manager	Foreclosure Search - General Q&A, QC & Status	dkavanagh@webtitle.us
1351	Victoria Anselm	Title Exam - Assistant Manager	Foreclosure Search - General Q&A, QC & Status	vanselm@webtitle.us
1308	Michael Fame, Esq.	Title Counsel	Title Counsel, Foreclosure Q&A, QC Title Clearance (FC & Title), Claims	mfame@webtitle.us

TITLE INSURANCE DEPARTMENT / CUSTOMIZED LENDERS SERVICES / CASCADE SETTLEMENT AGENCY

1409	David Gutmann, Esq.	Executive Vice President/Managing Counsel	Title Underwriting Decisions, Compliance Licensing, Client Support	dgutmann@cls-csa.com
1406	Laura Ward	Executive Vice President/Operations Manager	Operations, Client Support, Closing Vendor Network	lward@cls-csa.com
1044	Tom Cali	Vice President/General Manager	New Client Sales, Existing Client Support, Quality Control, IT Liaison	tcali@webtitle.us
1221	Andrew Licherdell	Vice President - Commercial Title	Title Insurance - Residential/Commercial (Primarily Monroe & Surrounding Counties)	alicherdell@webtitle.us

DIL & POST-FORECLOSURE TEAM

1263	Christine Liberi	Senior Title Officer	Multi-State Title Exam, Clearance, Title Closings (REO, DIL, HUD/VA TEAM LEAD)	cliberi@webtitle.us
1304	Donna Capone	DIL, HUD/VA, and Clearance Coordinator	Closing Coordination, Title Clearance, Customer Support	dcapone@webtitle.us
1263	Danielle Snyder	REO Closing Specialist	Closing Coordination, Title Clearance, Customer Support	dsnyder@webtitle.us